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ORS

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2006-294-C

APPEAL / FORMAL COMPLAINT

Sandi Perry - PO Box 7564, Col SC 29202
Bell South.

My Lifeline credit was cut off
because someone changed the name
on my bill.

My service is being disconnected
either because I filed a complaint
about the Lifeline credit, or
because the jerk who put his
name on the bill is "dead" -
even though though he's not.

I hereby request a hearing. I want
the Lifeline credit reinstated,
waiver of all the wacky add +
remove service charges on my
bill waived, I want the \$13.50
for the Lifeline credit under
the jerk's name refunded, + I
want continuation of my service.

cc: Ms. Edna Smith Pomeroy, Esq. -
not retained yet

PSC - General Counsel

RECEIVED

SEP 22 2006

SC
MS

Sept. 19, 2006

Dear April + Megan -

Please let me correct some errors in my prior correspondence w/ you, I mailed payment for the phone bill to the phone co. last Friday. Also, Mr. Hicks name on the phone bill is Mr. Estrin. ... I must be getting old.

Now I'd like to try to summarize your position for the record.

1) I am liable for payment of Mr. ~~Hicks~~ Estrin's bill. Note he is not my husband.

2) I am not entitled to notice, or a hearing, or a letter, or even a time frame for which to appeal or challenge the cut-off. *

3) All of the charges on my bill are valid.

4) The Lifeline credit was properly denied me.

5) The phone co. has the right to cut off my service on Saturday the 23rd even though Mr. Estrin is alive.

6) The phone co. is allowed to disconnect my service w/ 4

*re-lifeline cut off.

days notice. (Note I was informed about a letter * on Fri, the 15th but it was only today that I learned the service would be cut off on the 23rd.)

7) I must produce a death certificate for Mr. Estrin even though he's not dead.

8) I must pay a reconnection fee (or installation fee) to obtain service ~~from~~ from Bell South.

9) I am not ~~entitled~~ entitled to written notice, a hearing, or any method to challenge the disconnection of my service.

10) My payment of the \$43.99 was not received by the phone co., even though the check cleared + says "For Deposit Only" on the back.

11) I am being discontinued because Mr. Estrin is dead, even though the phone co. can't prove this.

* I doubt if I will get a letter. As of today, I haven't.

There's probably more, but off the top of my head, I can't think of any.

I want to thank you both for your efforts.

Also, I hereby appeal,

Sincerely,

Sandi Perry

P.O. Box 7564

Columbia, S.C. 29202

(803-736-5317 'til Sat.)

cc: Ms. Edna Smith Primus, Esquire
who has not retained me yet

12) Also, you don't believe that my service is being disconnected because I filed a complaint w/ you.

cc: Public Service Commission - General
Counsel

~~13)~~ 13) Also, notice is hereby given that as soon as I can find a lawyer, I will sue for, inter alia intentional infliction of emotional distress

RECEIVED

SEP 21 2006

LEGAL DEPARTMENT
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

Sept. 19, 2006

Dear April -

The possibility exists that I did authorize Mr. Hicks to put the phone in ~~my~~ ^{no} his name. I'm not sure - as I said I was discharged from the hospital on the date that Bell South says they have a tape recording of: Aug. 3rd

But even if it's true that Mr. Hicks was so authorized, Bell-South is still guilty of wrongdoing. My attorney, * Ms. Edna Smith Parnus, Esquire (a specialist in welfare), told me that before my Lifeline credit was removed, I was entitled to notice, + a ~~hearing~~ letter, + a time frame w/ which to challenge the cut-off.

Also, Mr. Hicks made me aware that he told the phone co. long ago to take his name off the account. There must be a tape recording of this, too.

Also, so what if I authorized Mr. Hicks to put his name on my account. Big deal. That doesn't make legitimate all of the wacky add

~~+ remove services charges found on~~
* She's in charge of the place I don't know it.
* But I have no recollection of it. } they'll retain me.

my bill.

Nothing has changed. I still was wrongfully denied the Lifeline credit; I was still wrongfully billed for all kinds of wacky charges, and now the phone co. is ~~int~~ intentionally causing me to suffer mental distress by their outrageous proposal to cut off my service for a dead man who is alive.

Please call me when you receive this letter. Thank you.

Sincerely,

Sandi Perry

P.O. Box 7564
Columbia, S.C.
29202

(803) 736- 5317

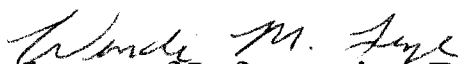


Date: August 24, 2006

Patient: Sandi Perry

To Whom It May Concern:

This is to verify that the above named patient was in our facility. They were admitted on July 25th of 2006 and discharged on August 3rd of 2006.


Release of Information Department